

Gas

DM12257

NEW HAMPSHIRE CODE OF ADMINISTRATIVE RULES

(22) The signature of the applicant or its representative

Source #9796-B, err 9-25-10

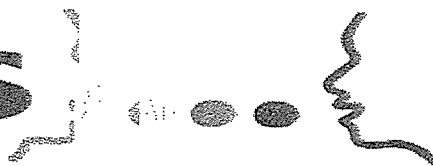
(a) The registration application require by Puc 3003.04 (a) and Puc 3003.05 (b) shall include the following:

1. The legal name of the applicant as well as any trade name(s) under which it intends to operate in this state
  - a. Kenneth Nemcovich
  - b. Retention and Operations Group dba Surpass, LLC
2. The applicant's business address, telephone number, email address, and website address, as applicable
  - a. 21 Commerce Park North, Suite 1  
Bedford, NH 03110
  - b. 6033109600
  - c. [knemcovich@surpasscalls.com](mailto:knemcovich@surpasscalls.com)
  - d. [www.surpasscalls.com](http://www.surpasscalls.com)
3. The name(s), title(s), business address(es), telephone number(s), and e-mail address(es) of the application if an individual or of the applicant's principle(s) if anything other than the individual
4. The telephone number of the customer service department or the name, title, telephone number, email address of the customer service contact person of the applicant, including toll free telephone numbers if available
  - a. Control Desk 603-310-9629
  - b. Jason Morel – Team Leader
  - c. 6033109628
  - d. [jmorel@surpasscalls.com](mailto:jmorel@surpasscalls.com)
5. A copy of the applicant's authorization to do business in New Hampshire from the secretary of state, if anything other than the individual *Attached*
6. A list of CNGSSs in New Hampshire through which the applicant intends to provide service *Unitel, Liberty*
7. A statement that the applicant is not representing any supplier interest, or a listing of any supplier interest(s) the applicant intends to represent; and
8. Payment of the require filing fee; and *Attaches*
9. The signature of the applicant or its representative

  
Kenneth Nemcovich

DISTRIBUTED

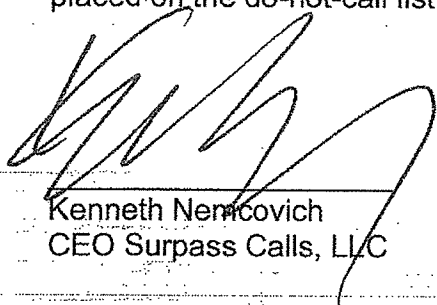
# SURPASS



QUALITY CONVERSATIONS. REMARKABLE RESULTS

To Whom it May Concern,

- Retention and Operations Group dba Surpass Calls, LLC maintains an internal do-not-call list for all dialing campaigns we run
- We obtain monthly updated do-not-call lists from the National Do Not Call Registry
- We do not and will not initiate calls to New Hampshire customers who have requested to be placed on the do-not-call list or are already listed on the National Do Not Call Registry



Kenneth Nemcovich  
CEO Surpass Calls, LLC

# State of New Hampshire

## Department of State

### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that Retention & Operations Group, LLC is a New Hampshire limited liability company formed on April 3, 2006. I further certify that it is in good standing as far as this office is concerned, having paid the fees required by law; and that a certificate of cancellation has not been filed.



In TESTIMONY WHEREOF, I hereto  
set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 28<sup>th</sup> day of September, A.D. 2011

A handwritten signature in cursive script, reading "William M. Gardner".

William M. Gardner  
Secretary of State